

COVID-19

Attention: Visitor restrictions are in effect

VISITOR POLICY



Those who are sick or in self-isolation:

DO NOT ENTER



**A MEDICAL MASK IS REQUIRED
for all staff and visitors**

Please use the mask provided

ESSENTIAL VISITS

- » Visits for compassionate care (such as critical illness, hospice care, end of life and medical assistance in dying).
 - » Visits essential to patient/client care and mental well-being, including:
 - Assistance with feeding, mobility and personal care.
 - Communication assistance and supported decision-making for people with disabilities or cognitive impairment.
 - » Existing registered volunteers providing services as described.
- * Essential visits are limited to one visitor at a time. For palliative and end-of-life care, more than one visitor may be allowed at a time.

SOCIAL VISITS

- » Visits made by a family member or friend of a resident
 - » Only one designated family member or friend may visit.
 - » Each visitor must:
 - Schedule their visit in advance with facility staff.
 - Socialize in the designated visiting areas.
- * Social visits are only allowed if there is no COVID-19 outbreak at the facility.

All visitors must wear a medical mask, clean hands before and after visiting (using soap and water or alcohol-based hand sanitizer) and maintain a distance of two metres from others, if possible.

For immediate assistance, family members and visitors can call the number below:

Or contact the Northern Health Patient Care Quality Office at 1-877-677-7715 or patientcarequalityoffice@northernhealth.ca