

Viewing and Cancelling Appointments

Your HealthElife account lets you view upcoming medical appointments that will take place in a health care facility, such as lab tests or x-rays.

To book or view appointments, you must be logged in to HealthElife.

VIEWING APPOINTMENTS

1. Click on the downward-pointing arrow next to appointments.
2. Select **View Upcoming Appointments**.
3. You can add the appointments to your personal calendar
 - a. Select the **Options** dropdown and click **Add to calendar**

Note: Some Northern Health appointments may not be displayed. If there is a difference between what you were told and what you see, please clarify by phoning the facility where your appointment is scheduled.



The screenshot displays the HealthElife interface for viewing appointments. On the left is a navigation menu with options like Dashboard, Health Record, and Appointments. The main content area shows a list of appointments for Monday, Oct 19, 2020. Two 'Portal LAB Appointment' entries are visible, both at ZZFACILITY. The first appointment is at 10:00 a.m. PDT, and the second is at 11:30 a.m. PDT. An 'Options' dropdown menu is open for the 10:00 a.m. appointment, with 'Add to calendar' highlighted by a red box.

CANCELLING APPOINTMENTS

We apologize – at this time, online cancellation is disabled. To cancel an appointment, contact the facility where your appointment is scheduled.