“Keep Dr. Lowry coming.”
- Patient
PRINCE RUPERT

8 hour drive from Prince George
“Due to transportation challenges at Gitxsan area... He saved my life.”
- Patient
HAIDA GWAII

7 hour ferry Prince Rupert
6 sailings a week
18 hours from Prince George
FORT ST. JOHN
5 hour drive from Prince George
“Awesome, should bring more types of specialist to town, ease the travel expenses.”

- Patient
## Projects/Enablers/Spread

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<thead>
<tr>
<th>Enablers</th>
<th>Projects</th>
<th>Cardio</th>
<th>Resp</th>
<th>GI</th>
<th>Chronic Pain</th>
<th>ID</th>
<th>Psych</th>
<th>Onc</th>
<th>Neph</th>
<th>Peds</th>
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CVasc=Cardio Vascular; GI=Gastrointestinal; ID=Infectious Disease; Onc=Oncology; Neph=Nephrology; Peds=Pediatrics; V/C=Video Conferencing; CME/CPD=Continued Medical Education/Continued Professional Development; eCP=electronic Shared Plan; SMessage=Secure Messaging
Examples of Work Done to Date

- 65 completed COV visits spanning Stewart to Robson Valley
- 21 videoconferencing sessions trialed
- 57 attendees at the October NPIC Regional Forum
- 47 participants at the May Rural CME/CPD conference hosted by NPIC & NIRD
- 726 calls made to the Northern Race Line in 2015/2016
- 16 Northern rural communities engaged in NPIC work
Partnerships

FORMAL

Northern Interior Rural Division of Family Practice
A GPSC Initiative

BC Cancer Agency

SharedCare Partners for Patients

University of Northern BC
Physician Improvement Committee

IN KIND

Northern Medical Program

Faculty of Medicine

UNBC UNIVERSITY OF NORTHERN BRITISH COLUMBIA

First Nations Health Authority

UBC CPD
CONTINUING PROFESSIONAL DEVELOPMENT
FACULTY OF MEDICINE

northern health

RCCbc RURAL COORDINATION CENTRE OF BC

Prince George Division of Family Practice
A GPSC initiative
Clinical Outreach Visits
Clinical Outreach Visits - Intent

• patient care – direct and indirect
• GP capacity/confidence (leverage)
• specialist understanding
• Relationships – GP/Specialist, physician/other
• positive experience
• new ideas
IHI Triple Aim

Collective Impact

5 conditions

- Common Agenda
- Shared Measurement
- Mutually Reinforcing Activities
- Continuous Communication
- Backbone Support Organisation

SPREAD
SUSTAINABILITY
PROCESS OUTCOMES
MOST SIGNIFICANT
CHANGE
Patient Evaluations

- Helpful to have specialist come to hometown: 98.3%
- Saved family a specific trip out of town: 94.04%
- Better equipped to deal with health concerns: 93.72%
- I would come to another appointment like this: 98.6%
GP Evaluations

- improved patient care: 91.25%
- decreased need for patients to travel: 88.25%
- increased confidence: 87.19%
- helped me to understand when and how to refer patients: 81.86%
- better understanding of how to get help: 80.3%
- helped me get to know specialist better: 90.7%
- I would participate in such a visit again: 92.83%
Excellent session, will change my practice.”

- Family Physician
“Personally I think this is the most useful and effective CME with clinical benefits to patients that I have been involved with.”

- Physician
Specialist Evaluations

- improved patient care: 95.17%
- decreased need for patients travel: 92%
- GPs I interacted with have better knowledge: 89.17%
- better understanding regarding how to seek help: 85.25%
- I got to know GPs in the community better: 89.33%
- understand strengths and limitations of community: 87.83%
- Would participate in such a visit again: 92.25%
Next Steps Project

• NIATOP specialists

• Outreach & videoconferencing

• Relationship with Primary Care Home

• Working with NH CDM
“Having access to RACE line makes me feel more supported in dealing with more complex patients.”

- Family Physician
“I appreciate the session – was very informative set of cases. I enjoyed the three areas of review. Presentation was open to critical questions. THANK YOU!”

- Physician
THANK YOU