

Highlights

from Northern Health's
2014-2015 Annual Report



New Queen Charlotte Islands General Hospital (under construction)

Browse the complete report online at
northernhealth.ca > About Us > [Northern Health Reports](#)



northern health
the northern way of caring

A message from Cathy Ulrich, President and CEO, and Dr. Charles Jago, Board Chair



2014-2015 was a very busy and exciting year for Northern Health. We continued implementation of Integrated Health Services initiatives across the North, further strengthened our partnership with First Nations communities and Aboriginal serving organizations, pursued strategic health collaborations with the 2015 Canada Winter Games held in the North this past winter, and successfully completed Accreditation.

Our Integrated Health Services plan took significant steps forward in 2014-15. The plan is focused on coordinated health services delivery in which different health practitioners work together with the patient at the centre of the team, leading to increased quality of care and better health outcomes for Northerners. In this past year, Northern Health has worked on organizing standardized assessments, screening tools and interventions to help guide the initiative, and developing support for staff and physicians for transition to this new model of care.

Northern Health is committed to ensuring planning services in collaboration with First Nations communities and the First Nations Health Authority is an important part of our program development. We continue our collaborations with our region's First Nations and Aboriginal peoples to build a health system that honours diversity and provides services in a culturally safe manner. Through the Northern First Nations Health Partnership Committee, we have completed the Northern First Nations Health and Wellness Plan. The Aboriginal Health Improvement Committees across the region have focused on mapping the experiences of First Nations and Aboriginal people with the health system. This information will help us improve the way services are provided. In addition, various Aboriginal health projects have been supported, with over \$773,000 in grants awarded.

In February 2015, we had the opportunity to be part of a national-scale event when the 2015 Winter Games took place in Prince George. Northern Health undertook extensive collaborative planning in order to ensure full medical readiness for the event, and to create lasting health legacies for communities across the north. Nearly \$280,000 was awarded to 89 projects promoting physical activity in 34 northern communities, as part of the IMAGINE grants program, which was tied in with the Games this year.

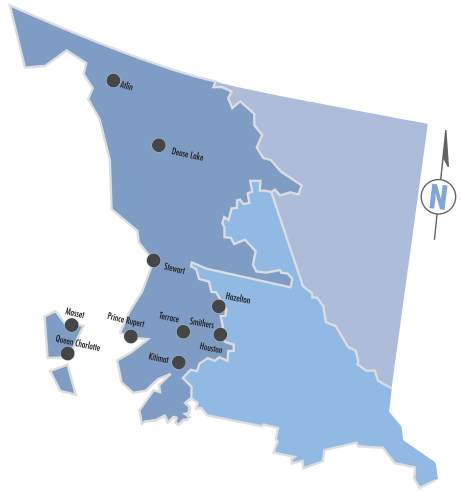
Another highlight of the past year was the completion of the accreditation process, which takes place every four years. In June 2014, we hosted visits from Accreditation Canada, which works with health care organizations across the country to help them improve quality, safety, and efficiency. We are pleased to report that Northern Health again successfully achieved Accreditation Canada's national standards of excellence.

We are proud of our staff and our partnership with physicians across the North who together strive to deliver exemplary health services and programs for the residents who live in the Northern BC region. We will continue to focus on excellence in health services over this coming year across the North.

We wish everyone all the best in 2015-2016 with hopes for a happy, healthy year.

Regards,
Cathy Ulrich and Charles Jago

2014-2015 projects in your region: Northwest



Kitimat: Kitimat Hospital and Health Centre

- New observation room for the mental health department; and redesign of the emergency department to support the functions of this new room, including a new nurse station that offers patient privacy and more security for staff, as well as more staff work space (\$0.8 million)

Prince Rupert: Prince Rupert Regional Hospital

- Replacement of Computed Tomography (CT) scanner suite floors, and moving a new CT scanner (64 slice Toshiba) from a temporary space back into the suite (\$1 million)
- Building automation system software upgrade (controls heating, ventilation, and air conditioning), including switches for a new generator and design of a new BC Hydro service to replace a high voltage vault (\$0.2 million)
- An electrical power system upgrade that includes energy saving initiatives, heat recovery capability, improvement of energy efficiency, and reduction of natural gas/electricity consumption and greenhouse gas emissions (\$1.7 million)

Queen Charlotte: Queen Charlotte Islands General Hospital

- New general hospital (replacing existing facility) which will open in Spring 2016; the new building will include a range of acute and community services, eight acute care beds plus one labour bed, and eight complex care beds (\$50 million)

Terrace: Mills Memorial Hospital

- Electrical service upgrades, including replacement of the existing electrical distribution and switch gear (\$0.6 million)
- Renovation to the second floor for a visiting specialist clinic, part of the Provincial Northern Isolation Travel Assistance Outreach Program (\$0.4 million)



Kitimat Hospital and Health Centre



Prince Rupert Regional Hospital

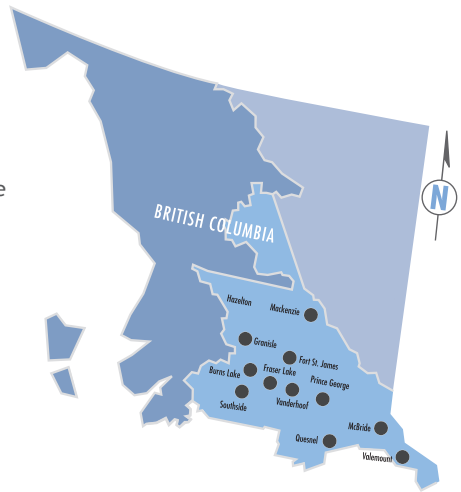


Mills Memorial Hospital, Terrace

2014-2015 projects in your region: Northern Interior

Burns Lake: Lakes District Hospital and Health Centre

- Lakes District Hospital replacement (\$55 million)
- The new hospital and health care centre has replaced the old hospital building (grand opening held January 2015)
- Landscaping is under way, and a new parking lot will be constructed for 100 cars
- The old hospital will be deconstructed
- The last parts of this replacement project should be finished by October 2015



Fraser Lake: Fraser Lake Community Health Centre

- Upgrade of the heating system due to a failure in January 2012 (which caused a leak and damage to carpets, flooring and drywall); and replacement of Hydrotherm boiler (\$0.2 million)

Prince George: University Hospital of Northern British Columbia

- A new Learning and Development Centre that provides a state-of-the-art teaching and learning environment for medical students and health care professionals (\$10 million)
- A separate and secure entrance was built for the Maternity/Child wing of the hospital after the Nechako Centre was deconstructed (\$0.7 million)
- More parking was put in place: 34 parking stalls added on Edmonton Street; and the main hospital parking lot was expanded to include 20 more parking stalls, new sidewalks on Alward Street, and a new exit ramp (\$0.8 million)
- Construction of a new six-bed intensive care unit, known as the High Dependency Unit (\$4.6 million)
- Building automation system software upgraded, which controls heating, ventilation, and air conditioning (HVAC); this includes improving energy efficiency and reducing natural gas/ electricity use and greenhouse gas emissions (\$0.3 million)

Quesnel: Dunrovin Park Lodge

- Upgrade of the dry sprinkler system to a galvanized system, which will help prevent rusting (\$0.3 million)

Quesnel: GR Baker Memorial Hospital

- GR Baker Pharmacy: Developed a new pharmacy department space complete with sterile processing space and chemo prep room, which meets required standards for preparing drugs to be used for medication (\$1.6 million)



GR Baker Memorial Hospital,
Quesnel

Vanderhoof: St. John Hospital

- Emergency department renovations, including improvements to patient flow to and from the ambulance; ventilation and fire protection; removal of hazardous materials and enlarging reception, admitting and waiting areas; as well as increased privacy for emergency patients. The project also includes repavement of the hospital parking lot and ambulance access route (\$4.9 million)

2014-2015 projects in your region: Northeast

Chetwynd: Chetwynd Hospital and Health Centre

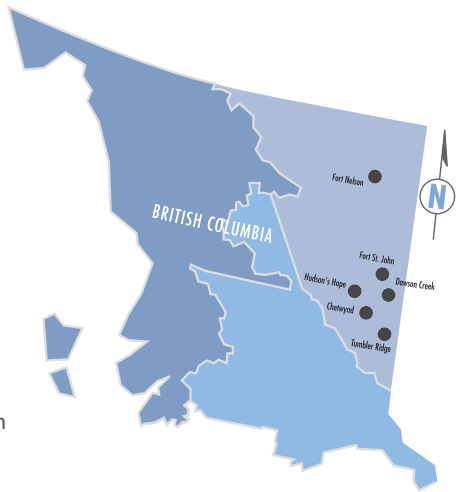
- Demand-controlled ventilation energy project (\$0.2 million)
- Upgrade to building system to provide better heating, ventilation and air conditioning (HVAC) control; this includes new sensors and a gas meter with Electrical Monitoring Information System (EMIS)
- Improvement of energy efficiency, and reduction of natural gas/electricity use and greenhouse gas emissions

Dawson Creek: Dawson Creek and District Hospital

- Energy conservation measures project (\$0.3 million)
- Put 13 energy conservation changes into place, and installed a new direct digital control system for heating, ventilation and cooling
- Improvement of energy efficiency, and reduction of natural gas/electricity use and greenhouse gas emissions

Fort Nelson: Fort Nelson Hospital

- Upgrade and redesign of the morgue, and improving safety for staff with a new lift system (\$0.5 million)
- Renovation of the tub room to provide better bath and washroom space for long-term care residents, as well as home and community care clients (\$0.3 million)
- Replacement of parts of the roof, and adding sloped insulation to improve drainage (\$0.5 million)
- Building automation system software upgraded, which controls heating, ventilation, and air conditioning (HVAC); this includes improving energy efficiency and reducing natural gas/ electricity use and greenhouse gas emissions (\$0.2 million)



Chetwynd Hospital
and Health Centre



Dawson Creek
and District Hospital



Fort Nelson Hospital

Financial Summary

Northern Health provides a wide range of health services to the population it serves. Each year Northern Health is challenged to provide high-quality accessible services within the available financial, human, and capital resources. For the fiscal year ended March 31, 2015, Northern Health realized an operating surplus of \$2.9 million (0.4% of budgeted expenditures).

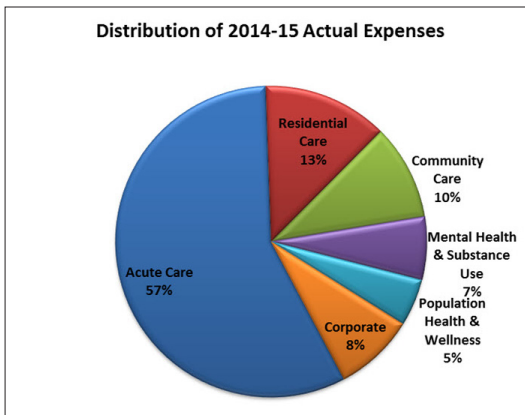
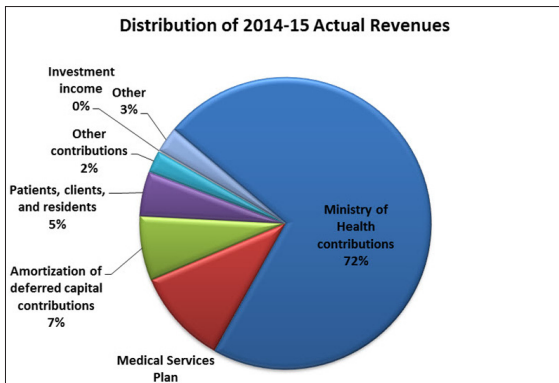
Revenues

Total revenues for the year were \$764.4 million, an increase of \$18.9 million or 2.5% from the prior year. Funding from the Ministry of Health is Northern Health's primary source of revenue. In 2014-15 operating funding from the Ministry of Health was \$550.5 million, which represented 72% of total revenues.

Expenses

Total expenses for the year were \$761.5 million, an increase of \$29.7 million or 4.1% from the prior year. Acute Care remains the largest sector of expenditure at \$435.8 million, or 57% of total expenses. The next largest sector is Residential Care at \$99.1 million, or 13% of total expenses.

The full 2014-15 audited financial statements are available at northernhealth.ca > [About Us](#) > [Northern Health Reports](#) > [Financial Accountability](#)



Financial Summary, cont'd.

Financial Summary 2014-2015

(in millions of dollars)

	2014-15				2013-14	2014-15 vs 2013-14	
	Budget	Actual	\$ Variance	% Variance	Actual	\$	%
Revenues							
Ministry of Health contributions	\$ 556.5	\$ 550.5	\$ (6.0)	-1.1%	\$ 541.7	\$ 8.8	1.6%
Medical Services Plan	78.6	80.6	2.0	2.5%	75.6	5.0	6.6%
Amortization of deferred capital contributions	50.2	54.5	4.3	8.6%	48.9	5.6	11.5%
Patients, clients, and residents	36.6	37.9	1.3	3.6%	36.7	1.2	3.3%
Other contributions	17.9	18.6	0.7	3.9%	20.0	(1.4)	-7.0%
Investment income	0.8	0.8	-	0.0%	1.0	(0.2)	-20.0%
Other	18.3	21.5	3.2	17.5%	21.6	(0.1)	-0.5%
Total Revenues	758.9	764.4	5.5	0.7%	745.5	18.9	2.5%
Expenses							
Acute Care	431.5	435.8	(4.3)	-1.0%	417.7	18.1	4.3%
Residential Care	97.1	99.1	(2.0)	-2.1%	97.4	1.7	1.7%
Community Care	75.3	75.9	(0.6)	-0.8%	69.1	6.8	9.8%
Mental Health & Substance Use	54.2	49.7	4.5	8.3%	48.8	0.9	1.8%
Population Health & Wellness	38.4	37.3	1.1	2.9%	37.1	0.2	0.5%
Corporate	62.4	63.7	(1.3)	-2.1%	61.7	2.0	3.2%
Total Expenses	758.9	761.5	(2.6)	-0.3%	731.7	29.7	4.1%
Annual operating surplus	\$ -	\$ 2.9	\$ 2.9		\$ 13.8		



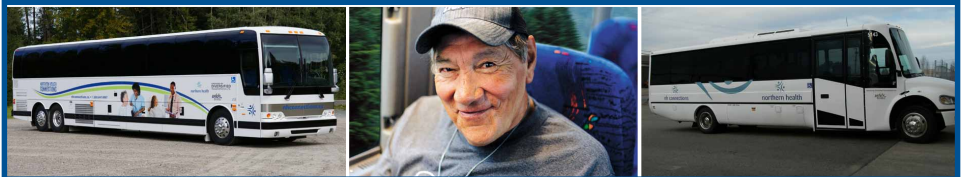


northern health

NORTHERN HEALTH CONNECTIONS

Book your trip today:
 visit nhconnections.ca or call 1-888-647-4997

- New online booking system
- Onboard debit machine
- Safe, reliable transportation for anyone travelling to any kind of health care appointment





Dunrovin Park Lodge, Quesnel



Fraser Lake Community Health Centre



St. John Hospital, Vanderhoof



University Hospital of Northern BC,
Prince George



northernhealth.ca

#healthynorth

